



BRIGHT LIGHT PARTNERS

Wholesale Terms and Conditions

Payment terms and open account terms:

All credit information must be provided in writing with an authorized signature. Bright Light Partners, LLC reserves the right to cancel or change its credit terms at its sole discretion and may require full or partial prepayment or COD payment at any time.

Payment terms on open accounts are NET 30 Days from the date of invoice unless stated otherwise in writing. Merchandise will be invoiced on date of shipment. Payments must be rendered in U.S. funds only. Any cost incurred to enforce the collection of the invoice will be added to the balance due. Such costs may include, but are not limited to, reasonable attorney fees, late charges and/or collection agency fees.

Opening Minimum \$200.00

- Re-orders \$100.00 minimum, Orders under \$100.00 will incur an additional \$5.00 service charge

BRIGHT LIGHT PARTNERS, LLC WILL HOLD PENDING ORDERS ON OVERDUE ACCOUNTS.

TERMS:

ACCOUNTS NOT PAID WITHIN 30 DAYS WILL INCUR A LATE CHARGE OF THE GREATER OF \$25.00 OR 5.0% OF THE AMOUNT PAST DUE FOR EACH MONTH THAT THE ACCOUNT REMAINS PAST DUE. MERCHANDISE RETURNED FOR CREDIT IS SUBJECT TO A 15% RESTOCKING FEE. MINIMUM RESTOCKING FEE IS \$15.00. WE ACCEPT CREDIT CARD PAYMENT AS A CASH SALE.

Credit Hold:

An account will be placed on credit hold when it reaches its credit limit, or when any invoice is more than 30 days past due. The first time an account is placed on hold all invoices older than 30 days must be paid to release any pending orders. If any invoice is older than 60 days, all invoices must be paid to release the credit hold, and the account will be placed on COD or prepaid status at Bright Light Partners, LLC's discretion.

The second time in a twelve-month period that an account is placed on credit hold, all invoices must be paid to release any pending orders, and the account will be placed on COD or prepaid status at Bright Light Partners, LLC's discretion. Any account that is placed on COD or prepaid status may reapply for terms after 6 months by submitting a standard credit application with references and undergo a credit check.

Returned Checks:

For each check returned to Bright Light Partners unpaid by the customer's bank, a \$50.00 service charge will be added to the customer's outstanding balance. Returned checks may affect a customer's credit standing and terms of sale.

Freight:

F.O.B. Richmond, VA. All orders will be invoiced for freight charges based on total weight of shipment. Bright Light Partners, LLC will ship via UPS unless otherwise instructed by customer. Prepaid (Ground Service) shipments must have a \$500 minimum order and must be shipped to one location within the continental United States.

Warranty:

Bright Light Partners, LLC warrants its products to be free from defects in materials and workmanship for a period of 30 days from the date of purchase. Should product prove to be defective at any time during the warranty period Bright Light Partners, LLC will replace it without charge. Any replacements will be handled according to Bright Light Partners, LLC's return policy.

Copyright: This website is expressly owned and operated by Bright LightPartners, LLC. Unless otherwise noted, all design and content appearing on www.brightlightpartners.com and www.brightlightpartnersllc.com are copyrights, trademarks, and/or intellectual property that are owned, controlled, or licensed by Bright Light Partners, LLC.

Disclaimer:

Bright Light Partners LLC's lighting is for display only, these are NOT TOYS.

Your Account: You are responsible for maintaining the confidentiality of your wholesale account user id and password.

Liability:

Seller shall not be liable for failure to deliver or delays in delivery for causes beyond seller's control. Bright Light Partners, LLC is not responsible for any damage or injury to a person or property resulting from the use of any item sold by Bright Light Partners, LLC other than as intended. Bright Light Partners, LLC shall in no event be responsible for any incidental or consequential damages arising from the use of our products.

Merchandise Claims and Returns Policy:

Bright Light Partners, LLC will only take back and issue credit for NEW merchandise (never installed or used for display) in salable condition which was purchased within the past 30 calendar days. Merchandise must be returned complete and undamaged in the original boxes with all the original packaging material. Following are the guidelines for returns: Maximum 6 fixtures with a 15% restocking charge plus outbound freight cost if applicable. All returned merchandise must have a Returned Goods Authorization (RGA) number provided by Bright Light Partners, LLC prior to return. The RGA number must be obtained by faxing or emailing a request to Bright Light Partners, LLC. Include the following information with request for a RGA: invoice number, PO number, date received, merchandise to be returned, and reason for return.

Damaged Merchandise:

Bright Light Partners, LLC must be notified within 5 days of customer's receipt of merchandise damaged in shipment. An RGA number will be issued at that time. After the damaged merchandise has been returned and inspected, a credit memo will be issued. If replacement merchandise is needed, a new PO must be placed.

Return Freight:

Customer is responsible for paying all outbound and return freight except in the following circumstances:

- Error or miss-shipment is the fault of Bright Light Partners, LLC.
- Defective product received by customer within the past 30 days.
- Merchandise damaged in shipment and received by customer within the past 5 days.

All returned merchandise must be properly packed, and must be returned to Bright Light Partners, LLC within 5 days of issuance of the RGA. The RGA number must be clearly marked on the outside of each carton returned. If merchandise is not received by Bright Light Partners, LLC within 20 days of the RGA date, the RGA will be canceled.

NO CREDIT WILL BE ISSUED UNLESS THE RGA PROCEDURE HAS BEEN FOLLOWED AND THE MERCHANDISE HAS BEEN RETURNED TO BRIGHT LIGHT PARTNERS, LLC.

CREDIT WILL BE APPLIED TO CUSTOMER'S ACCOUNT. NO REFUND CHECKS WILL BE ISSUED.

MAP Policy

For the benefit of our valued resellers Bright Light Partners, LLC has instituted a MAP Policy. Although we actively encourage the advertising and promotion of our products by our wholesalers, we find it necessary to implement a MAP Policy so that Bright Light Partners, LLC is not devalued in the marketplace. This allows our resellers to compete equally based on the value they provide to the customer.

1. BLP resellers will be considered in violation of this policy if any advertised price is below our set retail price.
2. This policy applies to all BLP's products and individual SKU's, and includes all advertising medium either printed or electronic including but not limited to flyers, radio, television, emails, mailers, coupons, and websites.
3. Online pricing is considered an advertised price, and must adhere to the map policy. Statements such as "call for price" and "add to cart to see price" are acceptable since they are associated with intent to purchase and not bound by the MAP policy.
4. BLP reserves the right to modify or suspend the MAP policy in whole or in part by notifying all resellers of the nature and duration of the change.
5. BLP reserves the right to suspend a reseller's account if they intentionally or repeatedly fail to follow this policy.

By participating as a reseller of our products, you agree to abide by these Terms of Service at all times. We reserve the right to change the Terms of Service at any time.

Email: sales@brightlightpartners.com

Phone: (855) 56LIGHT

Fax: (855) 565-4448

www.brightlightpartners.com